### Minimal thinking for creation

KORG INC

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Product Owners Festival 2018 Summer

### KORG INC.



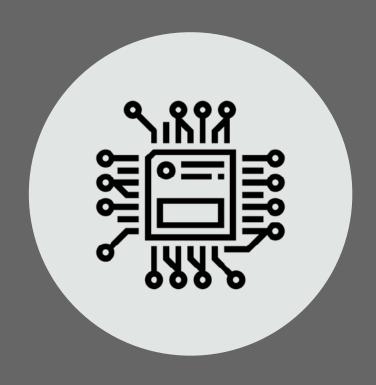


# Environment surrounding makers



Decrease of marginal cost

- Price plummet of memory devices
- Increased processing speed of DSP and CPU



Variety of solutions

- Advanced technologies
- Open source
- Proto typing

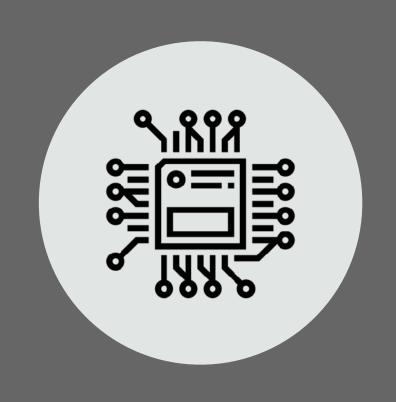


Subdivided user's needs

- Information-driven society
- Diluted border walls
- Small communities

### Environment surrounding makers







# Temptations to make product for everyone

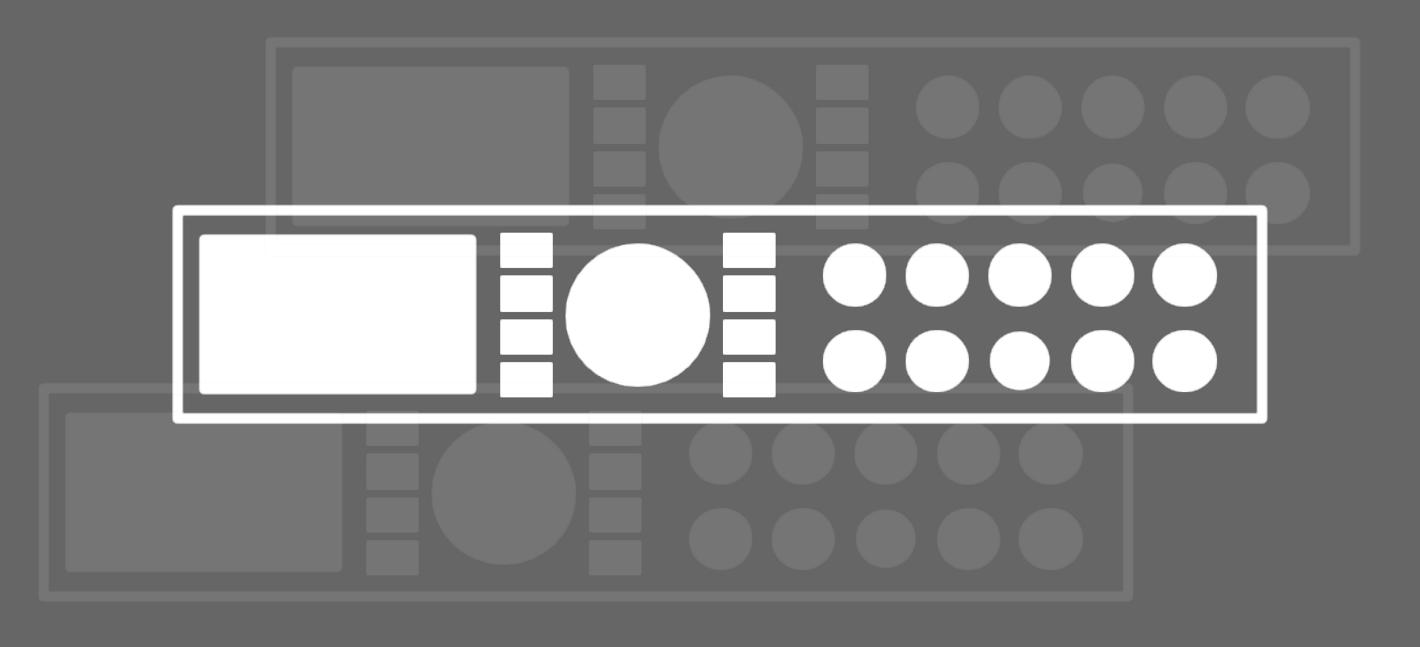
- Price plummet of memory devices
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- Information-driven society
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## Effect processor for everyone

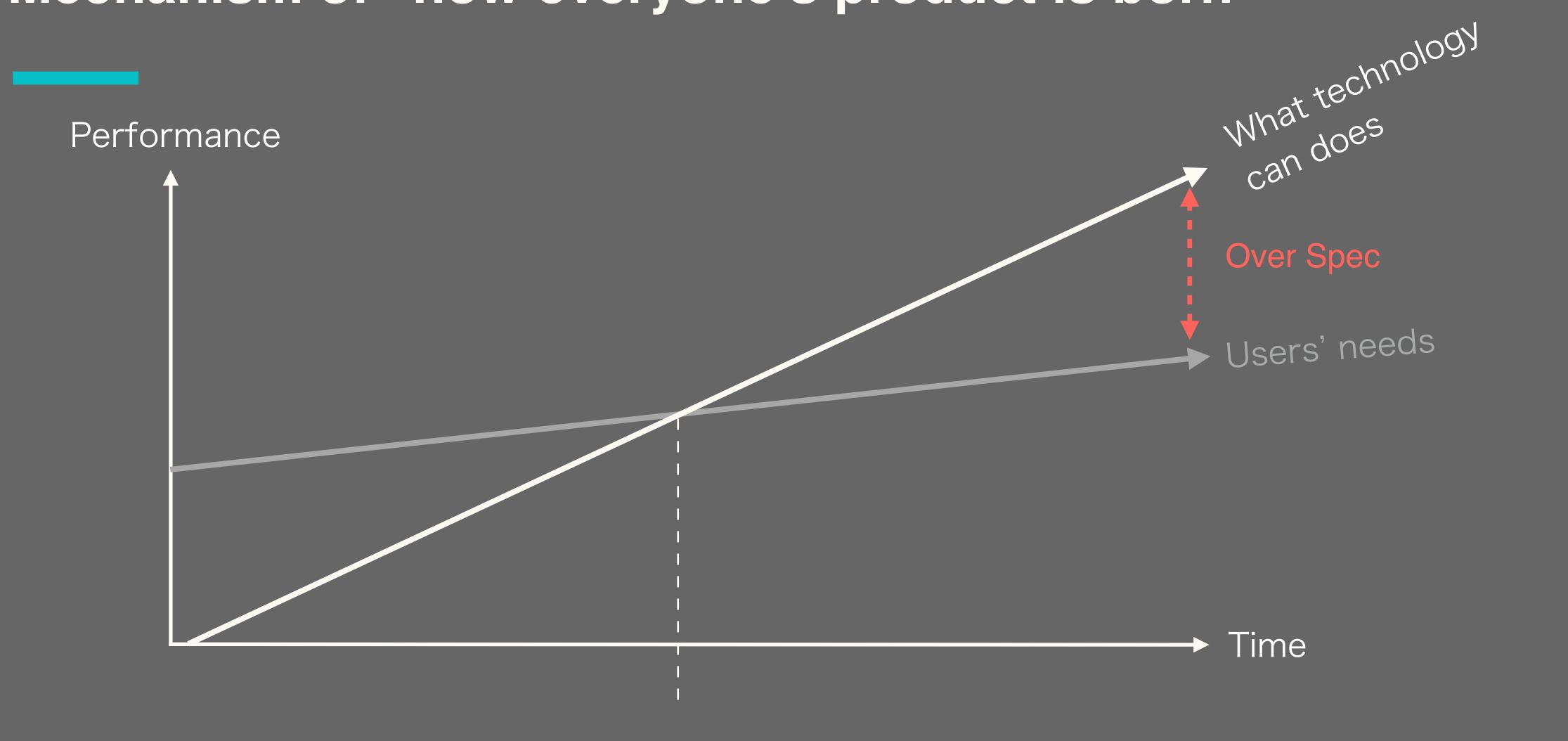
- Recreate sound of any existing devices in the world
- Ability of customization of the chosen device models
- Connectivity with multiple instruments and even microphones
- 8 simultaneous effects
- Bundled PC editor

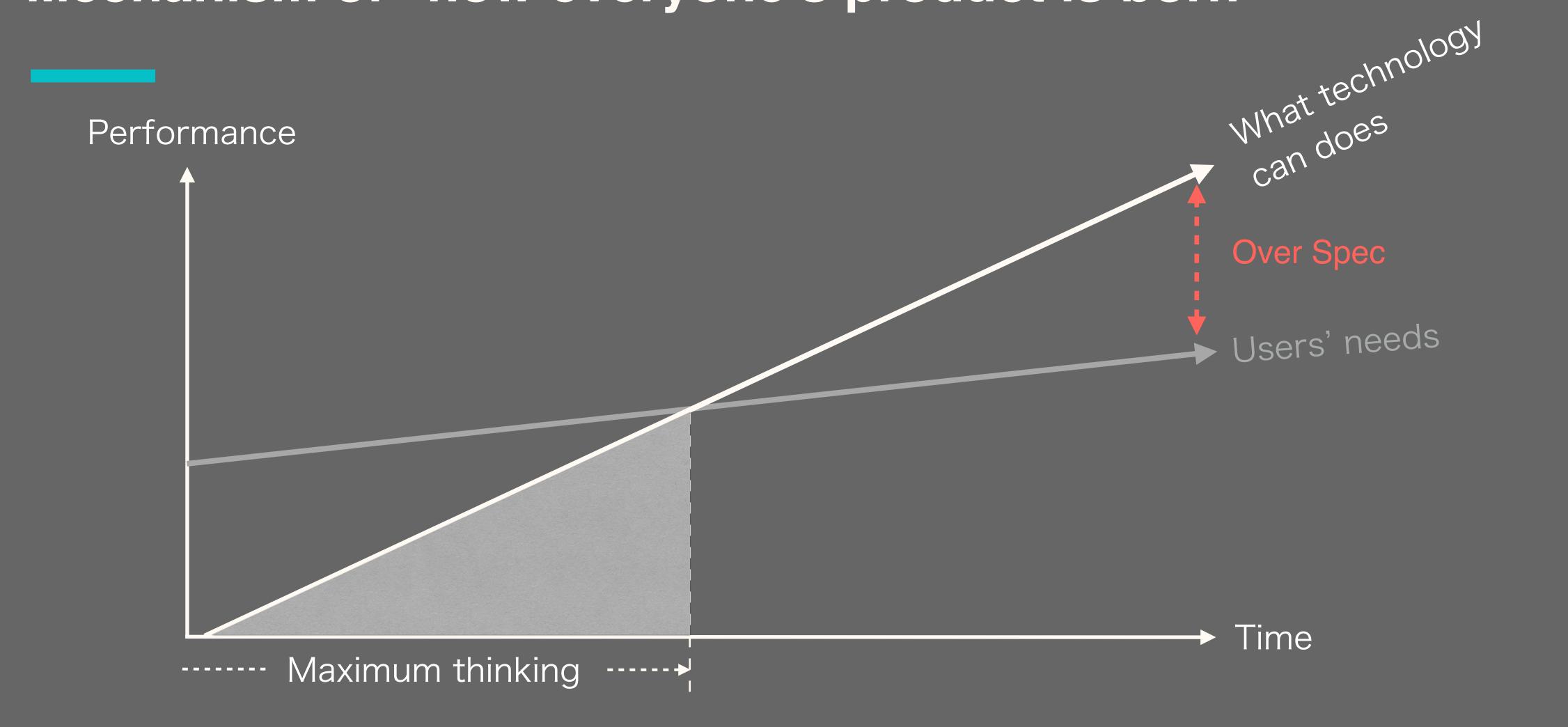


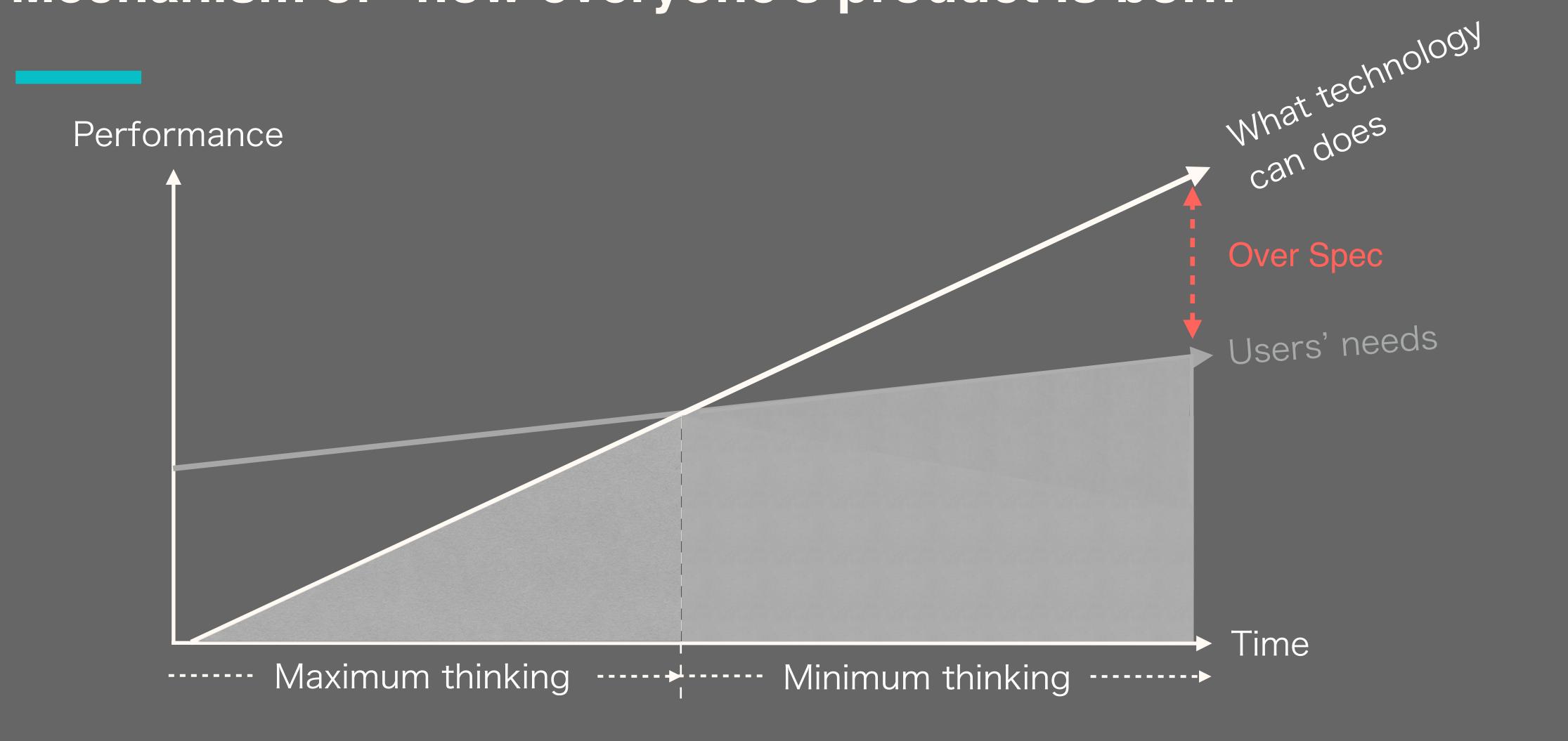
# Guitar amp for everyone

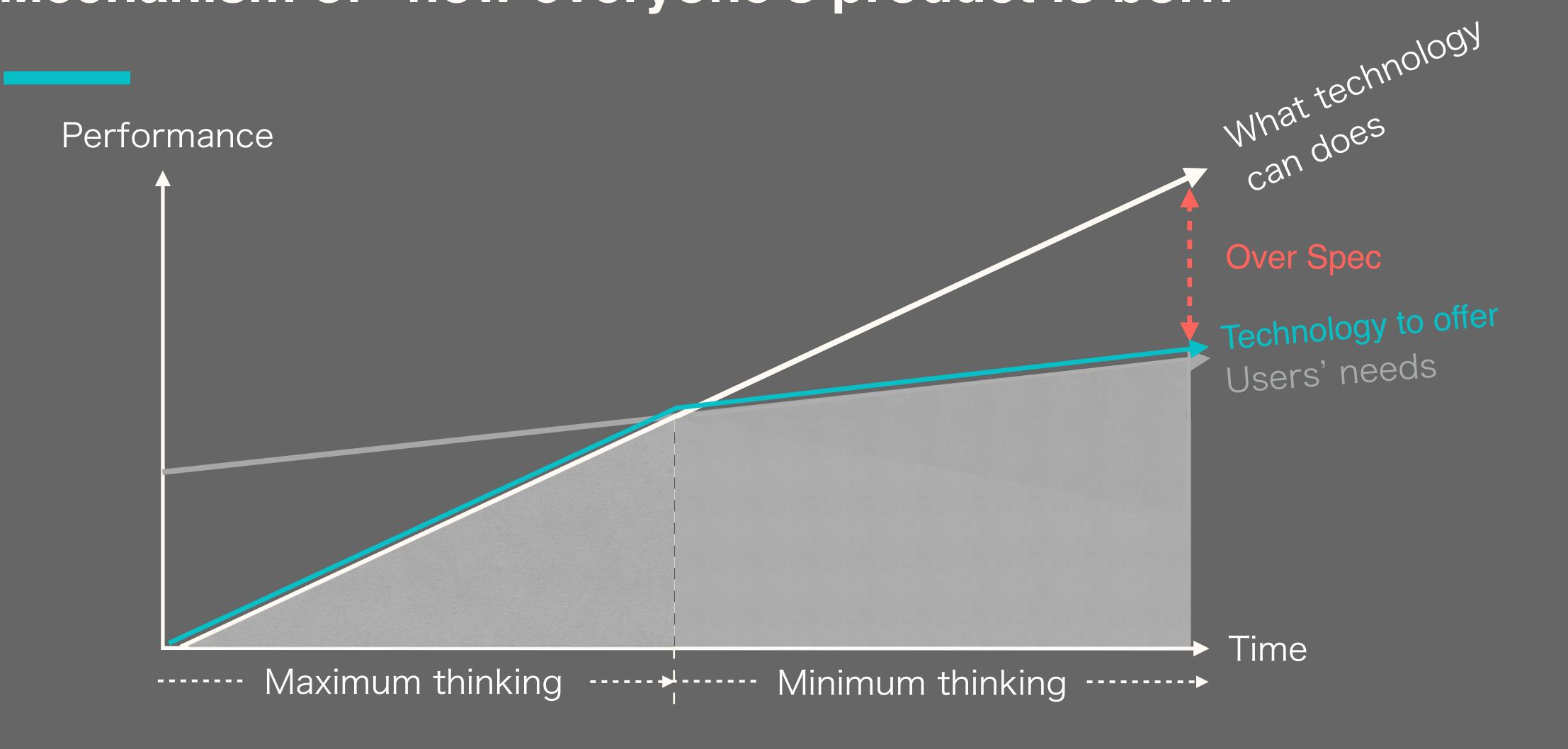
- Emulate any guitar amps' sound existing in the world
- Bluetooth connectivity
- Built in tuning meter
- Built in drum sound
- Deep and many layers of graphics on the control panel
- Recording capability on a USB memory
- Updatable firmware to keep adding features



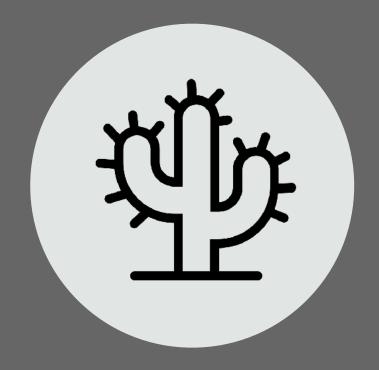








# Why do they make "everyone's product"?



Innovation is a thorny path

- Organizational inertia
- Needs to disrupt existing success model
- Backlash from stake holders



Trap of comparison chart

- No existing of users
- Ignorance of qualitative value
- "More" is generally considered good thing



Planner's diffidence

- Can not visualize user's face
- Building consensus become ends
- Add features for conscience' sake

## Abuses of "everyone's product"

Diluted product concept

Deterioration of user experience (UX)

Absence of target users

Increasing risk of defects

Deterioration of easiness of user's merchandise choice

Lengthening of development time

# Perspective at "maximum thinking" phase



Needs

More



Product's Value

Scalability

# Perspective at "minimum thinking" phase



Needs

Less



Product's Value

Focus

### Effect processor controlled by one finger = mini-KP

- Limited number of knob (up to 1)
- Removed LCD display
- No connectivity with PC
- Touch pad to control effect ON/OFF and 2 parameters
- Battery powered
- Palm top size



### Guitar amp specialized only for practice = amPlug

- No speakers
- No speaker cabinet
- No guitar input
- No DC jack (battery powered)
- Pocket size



#### Maximum thinking

- Data research
- Value number of samples
- Analysis basis
- Moment basis
- TODO list

#### Minimul thinking

- User research
- Value depth of analysis
- Experience basis
- Context basis
- NOT TODO list

# Brought by maximum from minimum

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